smarttask®
a carbon neutral business

A Single Solution To Manage Your Cleaning Services

- UK Developed, Maintained, Supported And Focused
- Automated Rostering And Scheduling
- Welfare calls, Shift Reminders & Alerts
- WhatsApp Shift Broadcasting
- Lone Worker Monitoring
- GPS Ringfencing
- Holidays & Sickness Management
- Electronic Site Logs
- Flexible Electronic Forms
- Timesheet Sign-off Management
- Payroll & Invoice Integrations
- Pay-as-you-Go for Occasional Workers
- Onboarding
- Real-time Employee Monitoring
- Customer Portal
- Fully integrated Modules

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SmartTask Cleaning

SmartTask is an employee scheduling and workforce management solution. Its industry-leading features are designed based on feedback from our work with hundreds of UK businesses. SmartTask helps them to radically improve the customer experience and win more business through better planning and management, enhanced communications and increased transparency.

Managing the Workforce

SmartTask is a single system that can plan, coordinate and report on your business including proof of attendance, payroll and invoice resolution, health and safety, risk assessments, inspections, audits, contract and certificate management.

SmartTask auto-rostering streamlines the planning and scheduling processes, significantly reducing time and costs. Automated alerts are triggered when scheduled work is missed so corrective action can be taken. Proof of attendance provides complete visibility of how client contracts are being serviced.

Latest Innovations

- **Shift Broadcasting via WhatsApp – alert workers to available shifts, with a Yes/No response, which is fuly integrated into SmartTask to enable scheduling.**
- **Push Messaging via WhatsApp – broadcast important messages to staff via WhatsApp straight from SmartTask**
- **Pay-as-you-Go Occasional Workers – designate a worker PAYG and only be billed for the shifts the staff member completes.**

Save up to 40 hours per week on Admin

Many of our customers have made dramatic reductions to hours spent on administration. Formula Facilities Services rolled out SmartTask to manage working hours for over 150 staff at the beginning of the pandemic. Automating processes has saved the company up to 40 hours a week – the equivalent of a full-time person. At Equity Cleaning Services time taken to schedule staff rosters including holiday and sickness cover has been reduced by 75%.

SmartTask helps to win more Business

Having the SmartTask system to monitor the services provided has proven to be a major selling point for Approved Cleaning Services. Clients like to know that service levels are being closely monitored, that Approved Cleaning Services can see when operatives are on-site, and if someone fails to show, will provide a replacement to fill the gap in service. This has resulting in winning more business for the company.

SmartTask's modular approach is powerful, flexible, and grows with your business

– you only pay for the features you use

- Automate scheduling, shifts and rosters – send to staff mobile devices.
- Proof of attendance - Capture attendance, clocking in/out details. Receive alerts for no shows and reschedule accordingly.
- Duty of Care/Lone Worker - meet requirements with welfare calls, and alerts for missed calls.
- Holiday management - employees can view and request holiday via the app, which managers can authorise. No paper forms.
- Payroll integration - hours worked transferred seamlessly to payroll, for fast accurate calculation.
- Pay-as-you-Go - for managing occasional and seasonal workers.
- Electronic Timesheets - populate invoices, significantly reducing queries.
- Onboarding & Screening - ensuring all regulatory and security requirements are met.
- SmartTask app - provides details of shifts, enables workers to make welfare calls easily, and provides all the information they need to complete the job.
- WhatsApp Integration – shifts can be broadcast via WhatsApp, and responses automatically recorded in SmartTask for rostering and scheduling.
- SmartForms – replacing manual, paper-based processes, ideal for Quality and Cleaning Audits.
- Customer Portal – direct access to details of services provided.

> **Without a shadow of a doubt, having SmartTask has helped us to win more business. Being able to provide Proof of Attendance is a key selling point for us.**
>
> Richard Jones, **Sales Director at Approved Cleaning Services**

About SmartTask

SmartTask is highly scalable and suitable for use by owner-manager companies and organisations with 1000s of employees providing commercial and domestic services. SmartTask manages deployments across the UK and is responsible for millions of transactions each month.

With 20+ years experience, SmartTask has a strong track record of creating leading edge, UK developed, supported and focused mobile workforce solutions designed specifically for the cleaning industry.

The company has ISO27001 accreditation and is a Certified Carbon Neutral business, based in Buckinghamshire.

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