smarttask®
a carbon neutral business

+44 (0)1494 444 044
tellmemore@smarttask.co.uk

Comprehensive Workforce Management for the Security Industry

What our customers say...

- Automated Rostering And Scheduling
- Proof Of Attendance
- Lone Worker Monitoring
- Service Delivery Reporting
- Payroll & Invoice Integrations
- Certification Management
- Holiday Management
- Onboarding / Vetting
- Flexible Electronic Forms
- UK Developed, Maintained, Supported And Focused
- Fully Integrated Modules
- Mobile Patrols, Alarm Response, Key Holding
- Static Patrols, Checkpoint Scanning
- GPS Ringfencing
- Electronic Site Logs
- Timesheet Signoff Management
- Real-Time Employee Monitoring

1st Choice Saves Time On Check Calls

Control Room operatives save 5 hours on check calls during a typical 8 hour night-shift, releasing time back to proactive monitoring and support

- Significant time saved on check calls
  - ◊ 5 hours on a typical 8 hour night-shift
- Ease of use, flexibility and configurability
- Fast check in and check out for Security Guards
- Electronic forms for site patrols & DOV vehicle checks
- One single system provides full clarity for the Control Room

1st choice FACILITIES SERVICES LTD

"SmartTask has saved huge amounts of time doing check calls which we now devote to pro-actively supporting our security staff and customers. We had a lot of questions when setting up the system but the training and technical support we received were great. The SmartTask team are very forthcoming, responsive and quick to help." -

Babs Willis, Control Room Manager, Security Division of 1st Choice Facilities Services Limited.

County Security Manages Mobile Ops And Client Reports

Using SmartTask to manage mobile operations and client reports saves over 730 admin hours per year (100 working days)

- Reduced administration saves 100 working days per year
- Accurate capture of billable hours and site reports
- Simplified operations for staff deployment & client reports
- Improved service delivery for alarm responses and SLAs
- Supports environmental goals with reduced fuel costs

County

"SmartTask gives us an effortless way to communicate with our mobile staff. Employees like the fact that it is easy to use and they can access everything they need in one place. Risk assessments, site information, shift plans - everything can be sent using the app. Using SmartTask has made operations a lot easier to manage. The efficiencies gained have helped us to scale up and our business has grown massively as a result."

Sam Noble, Director of Security at County Security.

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What our customers say...

TMS Protection Empowers Mobile Ops In Ambitious Expansion Strategy

Streamlined operations supports Keyholding and Event Security

- One solution for both Security and Cleaning divisions
- Mobile Ops streamlines operations for officers and back-office staff alike
- Automated check calls and alerts help to keep staff safe
- Supports BS7984-3 2020 certified Keyholding services

TMS PROTECTION
Taking care of your business

Managing Director Tom Devine explains; *"Our reputation is incredibly important to us and as a customer-focused business, our people are our biggest asset. If we can make life easier for them, they will provide a better service to our customers. SmartTask quite simply streamlines operations so that mundane tasks are quick and easy for all our staff."*

Wye Security Solutions Streamlines Daily Operations With Mobile Ops

Specialist security firm uses SmartTask software for daily operations, supporting its SIA Approved Contractor status

- Immediate contact with field officers saves time
- Accurate reporting improves customer service
- Unlimited photos/documents for site reports removes paper trails
- Supports SIA Approved Contractor audits
- SmartForm vehicle checks maintain fleet for safety & reliability

WYE SECURITY SOLUTIONS

"We started Wye Security Solutions with the aim to run the business as efficiently and smoothly as possible. SmartTask enables us to do this. The time savings that we make over a 12 hour shift really add up - and it means we can give a more responsive service to our customers."

Andy Element, Managing Director, Wye Security Solutions

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