



Atlas FM Adopts SmartTask

Atlas FM, one of the leading private facilities management companies in the UK, has selected SmartTask to enhance the coordination and monitoring of its nationwide cleaning operation.

The company will use the advanced employee and workforce management software as a Time & Attendance and Rostering solution across a team of 8,000 cleaning operatives.

“We were primarily looking for a highly reliable, scalable and cost-effective time and attendance software to provide the visibility, compliance, control and assurance our customers expect. We have partnered with SmartTask for their innovative approach to solving the industry’s challenges and keenness to work with us to meet our current and future needs. We trust SmartTask to take care of the technology, so we can focus on our business during a period of rapid organic and acquisitive growth.” Jamie Davies, Regional Director at Atlas FM



National Coverage

Atlas FM has implemented SmartTask for staff working on national cleaning and security contracts, followed by regional teams in Wales and the South Coast. As a result, around 2,500 cleaning operatives are now actively using the system, with the company undertaking a phased regional roll-out for its remaining operations across the UK.

Cleaning operatives use SmartTask to book on and off their shifts via the smartphone app or by calling an automated telephone system from a designated landline. As a result, SmartTask is able to accurately record proof of time and attendance, so Atlas FM can monitor the performance, status and welfare of staff to enable budgetary control, provide complete accountability, prepare payroll and enhance duty of care.



Full Operational Visibility

Once fully rolled out, a team of 250 field-based managers will have access to the SmartTask system to automatically create rosters for their individual teams, with work schedules sent to staff through the smartphone app in real-time. They will also have full visibility of how contracts are being serviced, so can better manage service delivery and quickly address any workforce issues. Atlas FM is currently providing some of its customers with a web portal where they can view details of completed work as well as track ongoing performance.

Collaborative approach strengthens SmartTask Cleaning solutions

“The responsiveness of SmartTask – especially their technical support team – gives us total peace of mind that we have selected the right workforce management solution. Their commitment to making it work for us is fundamental to the successful roll-out of the project and ensuring the software meets our needs now and in the future. We are also working closely with SmartTask to identify potential enhancements that will ensure it meets the needs of our cleaning operation now and in the future,” concludes Jamie Davies

Paul Ridden, CEO of SmartTask said: “The growing presence of SmartTask within the cleaning and facilities management sectors is based on our ability to understand the needs of our customers and translate this into useful employee scheduling and mobile workforce management functionality. The success of our highly adaptable, scalable and affordable cloud-based solution with services providers such as Atlas FM is a clear recognition of the value it is already providing to the marketplace.”



About SmartTask

With 20+ years experience, SmartTask has a strong track record of creating leading-edge, UK developed, supported and focused, mobile workforce solutions designed specifically for the Cleaning industry.

The company has ISO27001 accreditation and is a Certified Carbon Neutral business. Based in Buckinghamshire, SmartTask manages deployments across the UK and beyond.